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Virginia Natural Gas
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News Release

Virginia Natural Gas urges ‘leave gas on’ when evacuating a flooded area

Norfolk, Va. – November 13, 2009 – Due to severe flooding caused by the recent rain, Virginia Natural Gas is asking residents to leave their gas on as a safety precaution if they are forced to evacuate their residence. A gas company employee, qualified plumber or HVAC contractor should be the only individuals turning natural gas on or off.

“The safety of our customers, employees and the general public is our top priority,” said Robert Duvall, vice president, Virginia Natural Gas. “Virginia Natural Gas emergency response crews will make every attempt to respond in as timely a manner as possible given the road conditions.”

Anyone returning home after the flood waters have subsided and who suspects their natural gas appliances have been flooded or damaged should have the equipment inspected and serviced by a Qualified Gas Contractor or a Natural Gas Advantage dealer. To find a Natural Gas Advantage dealer in your area, visit www.virginianaturalgas.com.

Residents should also call the Virginia Natural Gas leak line at 1-877-572-3340 if they believe they have a natural gas leak. Natural gas is odorless, so for safety purposes, an odorant called “mercaptan” is added to generate a smell similar to rotten eggs.

Customers who smell a natural gas odor should adhere to the following safety procedures:

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- Do not use any devices that might create a spark, such as light switches, phones, flashlights, or electric appliances, including computers. A spark could ignite the gas.
- Immediately have everyone leave the house.
- Go to a nearby phone and call the Virginia Natural Gas leak line to report the odor.
- Keep everyone away from the building until given the “all clear” from a gas company employee.

About Virginia Natural Gas

Virginia Natural Gas, a wholly owned subsidiary of AGL Resources (NYSE: AGL), provides retail natural gas sales and distribution services to 271,000 customers in southeast Virginia. For more information, visit www.virginianaturalgas.com.

About AGL Resources

AGL Resources (NYSE: AGL), an Atlanta-based energy services company, serves approximately 2.3 million customers in six states. The company also owns Houston-based Sequent Energy Management, an asset manager serving natural gas wholesale customers throughout North America. As a current 70 percent owner in the SouthStar partnership, AGL Resources markets natural gas to consumers in Georgia under the Georgia Natural Gas brand. The company also owns and operates Jefferson Island Storage & Hub, a high-deliverability natural gas storage facility near the Henry Hub in Louisiana. For more information, visit www.aglresources.com.

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